

Email Authentication

Croydon College Parent Portal

When you submit your [Account Request](#) you will be sent an automated email to the address you provided with a link, which you should click on to authenticate your email. This ensures you have entered a valid email address.

The authentication email should arrive shortly after submitting your request from:-

MyProgressTracker noreply@croydon.ac.uk

If you do not receive an authentication email please refresh your send/receive button and check your 'Junk' folder, adding the above address to your Safe Senders List.

If you have not received an email to your Inbox or Junk mail after an hour then it is most likely you entered an incorrect email address on your Account Request form and it may be necessary to resubmit your request, ensuring your email address is correct.

[Parent Portal complete help guide](#)