

Parent Portal Help Page

Croydon College 'My Progress Tracker' Parent Portal

Important message for Parents and Carers

If you are having difficulty with any aspect of the Parent Portal please see the help files below:-

[Creating Accounts](#)

[Email Authentication](#)

[Rejected Accounts](#)

[Passwords and Locked Accounts](#)

[Attendance Report and Queries](#)

[Technical Advice](#)

[Complete Help Files](#)

If you have read the above help files and are still having difficulty please contact the appropriate helpdesk below. Please be sure to include your name, contact details and the Student's name and ID number along with your query:-

Attendance Queries – attendance@croydon.ac.uk

General Parent Portal Support - parentportalsupport@croydon.ac.uk

Locked Accounts – parentportallocked@croydon.ac.uk